

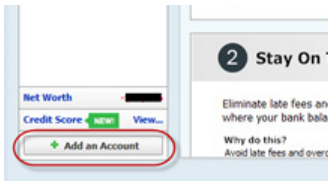


How to use Direct Connect
to link your eBranch account to:

Quicken

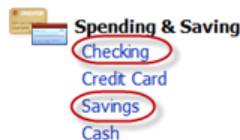
1. ADD AN ACCOUNT

Open your Quicken software. Click on the **Add an Account** button at the bottom left of the screen, under the **Accounts** tab.



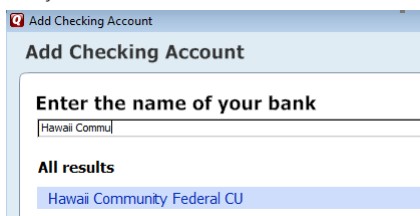
2. SELECT THE ACCOUNT TYPE

Select the type of account you wish to connect - **Savings** or **Checking**.



3. FIND US

Type in Hawaii Community Federal CU in the search box. Once the search is complete click on "Hawaii Community Federal CU".



4. ADD ACCOUNT

Enter your eBranch Online Banking Access ID and password. Click **Connect**.



5. PROBLEM WITH LOGIN

You will receive an error in Quicken stating **"Wait. Your financial institution has a request"**.

You must log in to your HCFCU eBranch Online Banking account at www.hicommmfcu.com to allow Quicken access to your account.

6. ALLOW ACCESS

Once logged in to eBranch Online Banking:

- Click **Messages**.
- Open the most recent message with the following subject: "Access requested from personal finance software".
- Follow instructions in message.
- **Enable** the pending request from Quicken.
- Click **Confirm**.

7. CONNECT

Return to your Quicken software and enter your eBranch Online Banking Access ID and password. Click **Connect**.

8. LINK YOUR ACCOUNTS

Follow the prompts and screens in Quicken to select the accounts you wish to import into the software.

9. ACCOUNT IS LINKED