

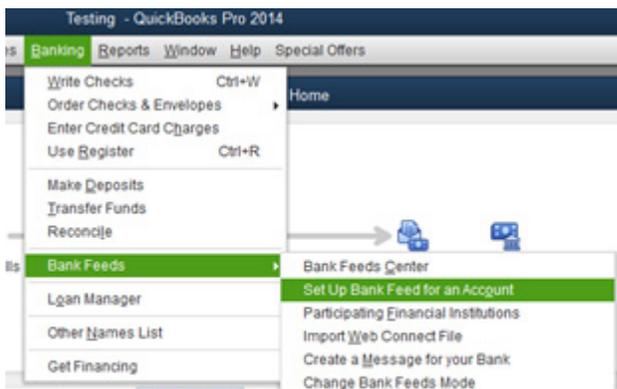


How to use Direct Connect to link your eBranch account to:



1. SET UP FEED

Open your QuickBooks software. Click on the **Banking** tab. Select **Bank Feeds** and select **Set Up Bank Feed for an Account**.



2. FIND US

Type in Hawaii Community Federal Credit Union in the search box. Once the search is complete click on "Hawaii Community Federal CU".

Step 1: Find your bank

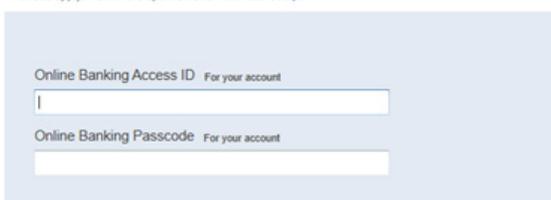


3. CONNECT

Enter your eBranch Online Banking Access ID and password. Click **Connect**.

Step 2: Connect Hawaii Community Federal CU to QuickBooks

No fees apply. Want more options? Use Advanced Setup.



4. PROBLEM WITH LOGIN

You will receive an error in QuickBooks stating "There is a problem with your login".

You must log in to your HCFCU eBranch Online Banking account at www.hicommfcu.com to allow QuickBooks access to your account.

5. ALLOW ACCESS

Once logged in to eBranch Online Banking:

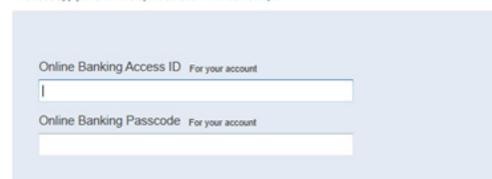
- Click **Messages**.
- Open the most recent message with the following subject: "Access requested from personal finance software".
- Follow instructions in message.
- **Enable** the pending request from QuickBooks.
- Click **Confirm**.

6. CONNECT

Return to your QuickBooks software and enter your eBranch Online Banking Access ID and password. Click **Connect**.

Step 2: Connect Hawaii Community Federal CU to QuickBooks

No fees apply. Want more options? Use Advanced Setup.



7. LINK YOUR ACCOUNTS

Follow the prompts and screens in QuickBooks to select the accounts you wish to import into the software.

8. ACCOUNT IS LINKED